



While someone can be an outstanding independent worker, it is sometimes more of a challenge for him/her having to work as a team. From the differences of work habits to the occasional miscommunications, working as a team can sometimes take a heavy toil on inter-relationships between staff in the workplace.

The Working in Teams Course is a comprehensive program that aims to offer a perfect platform for organisations to align their teams towards a common goal and direction. It is important that everyone in a team is able to work together in order for an organization to progress as planned. Designed to encompass all work levels including the operational staff to the management team, the course utilizes experiential learning and a host of other interesting learning methods.



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Working in Teams

Course Outline

- Welcome and Introduction
- Understanding Colleagues and Customers
- 6 Behavior Types of Customers and Co-workers
- Service and Workplace Behavior
- Understanding and Making the Right Choice

Who Are We

SFIC Institute is a human capital solutions provider established in response to the needs of a rapidly evolving workplace environment. We offer development courses for a wide spectrum of industries.

Adopting an educational model that couples academic knowledge with applied experiential training, we advocate a holistic learning system to better equip students with the skills and mindset to cope with their work challenges. Innovative and unique training methodologies are also engaged to inspire creativity in our students.

In keeping up with the management and technological advancements of today, it is vital for workers to enhance their employability through upgrading of skills. At SFIC Institute, we ensure the relevance of our curriculum by keeping abreast of the latest industry developments. This helps to ensure a competitive edge for our graduates.

Our Courses

SFIC Institute offers a full range of courses catering to varying needs of different industries. These include both knowledge and skill-based courses in diverse areas such as Business, Design, Service, Leadership Development, Manufacturing Technology, Consultancy and many more.

Taught by industry professionals specifically selected for their experience and teaching skills, our courses are also tailored for employees of different work capacities, from operational to supervisory and managerial levels.